

# **Fyndiq Magento Extension**

User guide. Version 3.0

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# Introduction

This document is intended for you as a merchant to quickly get started with the Fyndiq Magento Extension. It contains step by step instructions for installing and setting up the extension and how to use it.

# **Fyndiq Merchant Support**

For any questions, problems or suggestions regarding your Seller Account or the Fyndiq Magento Extension, please contact our team as follows.

For questions regarding selling on Fyndiq, please contact us on: seller@fyndiq.com For technical questions regarding the API, please contact us on: integration@fyndiq.com

# **Prerequisites**

This document assumes that the following conditions are met before installing the extension:

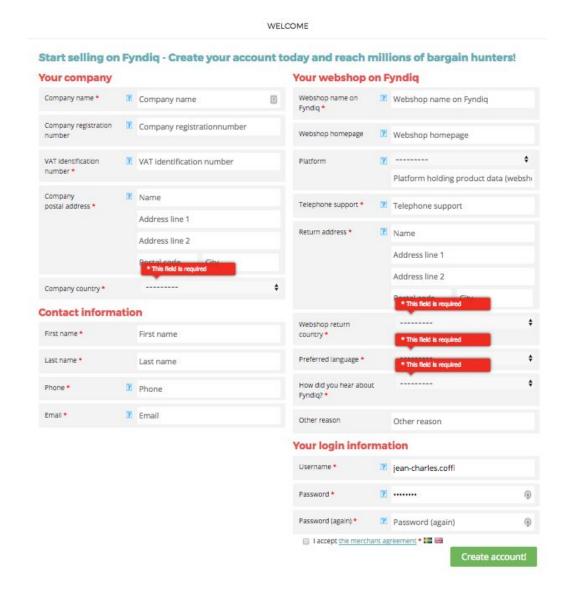
- Magento version is >= 1.7
- PHP version is > 5.2
- Proper access to the Magento installation is available, so the extension can be installed

Please inform Fyndiq Seller Support that you start integrating with the Magento Extension. Every Seller Account will stay in test mode until products have been uploaded and at least one test order has been made (and both checked successfully). Seller Support will activate your account for sales afterwards.



# Seller account

The first step to start using the Fyndiq marketplace is to set up a seller account. You can do so at this page: <a href="https://fyndiq.se/merchant/create-account/">https://fyndiq.se/merchant/create-account/</a>



### Create the account

The form for creating your account is in English, the fields marked by  $^{\ast}$  are mandatory and described below:



# Your company

- Name of company
- VAT registration number
- Company address

### **Contact information**

- First name
- Family name
- Phone number
- Email address

# Your webshop on Fyndiq

- Webshop name on Fyndiq
- Telephone support
- Return address
- Webshop return country
- Preferred language
- How did you heard about us?

### Your account information

- User name
- Password
- Password again for verification

You do not commit to anything by creating an account.

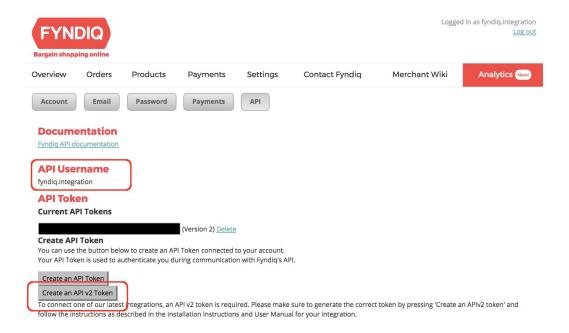
# Create an API token version 2

The API token is used for verification between your ecommerce platform and Fyndiq. You create the token when you are logged in at the merchant pages:

### https://fyndig.se/merchant/

Go to Settings and in the sub menu API. Click the button labelled "Create an API v2 Token". Make sure to use the API v2 Token as marked in the image below.





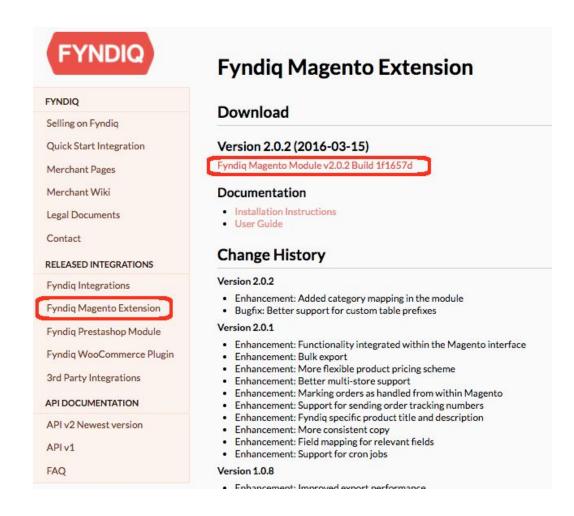
When the token is created, you can see it under "Current API Token". It is then used together with the username you chose when creating the account as API credentials.

Note that your username is also visible under API Username.



# Installation and configuration

All files needed for the installation of the extension can be found on our developer pages together with this **User Guide** and **Installation Instructions**:

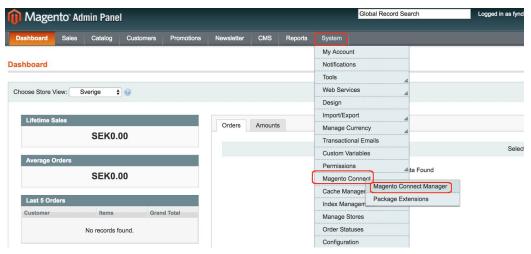


### Installation

http://developers.fyndiq.com/fyndiq-magento-extension/

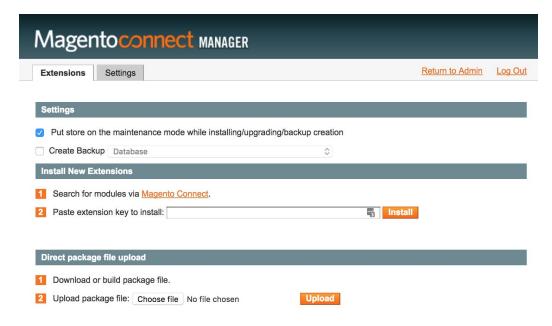
First download the extension from the URL above. Then open the Magento Connect Manager from System – Magento Connect – Magento Connect Manager.





Re-enter your administration user account credentials. If for some reason you cannot access Magento Connect Manager, please contact your Magento Administrator.

**Please note:** If "Put store on the maintenance mode while installing/upgrading/backup creation" is selected, your store will be offline in case something goes wrong during installation. We therefore recommend to uncheck this checkbox before proceeding. Scroll down to Direct package file upload.



Click on the button **Choose File** and choose the file you downloaded, then click open. When returning to the Magento Connect Manager, click **Upload**. The page should scroll to the end and after just a few seconds the installation is complete.



```
Auto-scroll console contents

Package installed:
community Fyndig 2.0-1.

Cleaning cache
Cache cleaned successfully

Procedure completed. Please check the output frame for useful information and refresh the page to see changes.

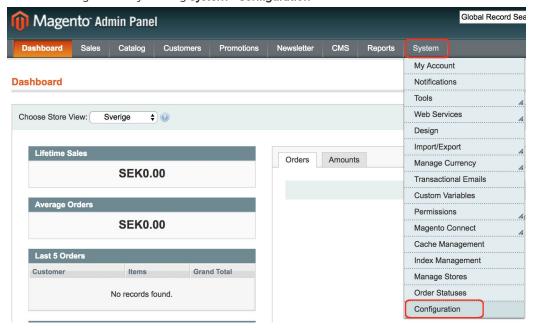
Holmsh
```

At the next step you will connect to Fyndiq. Click Return to **Admin** at the top of the page



# Configure and connect

Go to the configuration by clicking **System - Configuration**.



Then choose Fyndiq in the left menu in the GENERAL category:





Configuration Scope	Please note that you are working on settings for the	[WEBSITE]
	"Default Config" configuration scope. Please check the	
	selection in the top left corner of this screen and make	
	sure you are setting up the Fyndiq Magento Extension	
	for the correct scope depending on your requirements.	
	Read the User Guide for more information.	

This warning is only visible if you are working on the Default Config. If you have multiple stores in the same Magento installation you might want to have different settings for different shops.

# Settings

Settings		
Username		[STORE VIEW]
	▲ Your Username on Fyndiq	
API Token		[STORE VIEW]
	▲ Please generate an API Version 2 Token on your	
	Fyndiq Merchant Account and add it to this field.	
Customer Group	Fyndiq 💠	[STORE VIEW]
	The Customer Group used for prices on Fyndiq	
Global percentage discount	0	[STORE VIEW]
	▲ If larger than 0, all prices sent to Fyndiq will be	
	reduced by the percentage entered in this field	
Global absolute discount	0	[STORE VIEW]
	If larger than 0, all prices sent to Fyndiq will be	
	reduced by the amount entered in this field	
Minimum Stock Quantity	0	[STORE VIEW]
	The number to be deducted from the Magento Stock	
	Quantity when products are exported to Fyndiq. If set	
	to 10, the current quantity for each exported product	
	minus 10 will be sent. If the quantity minus 10 is 0 or	
	lower, a quantity of 0 will be sent to Fyndiq.	
Order Status	Processing	[STORE VIEW]
	The Order Status used when Fyndiq Orders are imported	
Shipping Method	[fyndiq_fyndiq] Standard \$	[STORE VIEW]
	The Shipping Method used when Fyndiq Orders are imported	
Downsont Mathed		ISTORE VIEW
Payment Method	Fyndiq \$	[STORE VIEW]
	The Payment Method used when Fyndiq Orders are imported	
Disable Order Import from Fyndiq	No \$	[STORE VIEW]
	▲ Deactivate Order Import here, if this is required for	
	your workflows.	
Disconnect account	Disconnect	[STORE VIEW]
	▲ This button will remove your current Fyndiq Username	
	and API Token. Products and orders will not be synced	
	anymore.	



#### Username

This is the username for the merchant account you created in the beginning.

#### **API Token**

The API Token you created on the merchant page.

#### **Customer group**

If you have different prices for different customer groups you can choose which customer group to use for the prices on Fyndiq.

#### Global percentage discount

If you choose a percentage larger than zero, all prices on Fyndiq will be reduced by the percentage in this field.

#### Global absolute discount

This is the same as the percentage discount, but with an absolute amount. For example you enter 10, the price will be reduced with 10.

**Please note**: if both percentage and absolute discounts are set up, both will be applied to product prices

#### Minimum Stock Quantity

This is the minimum stock quantity for the product to show on Fyndiq. For example if you enter 10, then the quantity on Fyndiq always show 10 less than the actual value.

#### **Order Status**

Orders from Fyndiq get this order status when imported.

#### **Shipping Method**

Orders from Fyndiq get this Shipping status when imported.

#### **Payment Method**

Orders from Fyndiq get this Payment Method when imported.

### Disable order import from Fyndiq

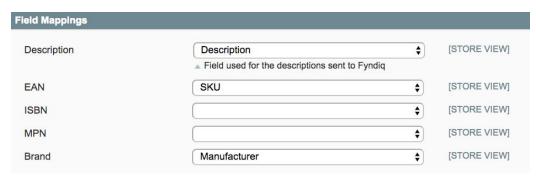
This disables the automatic import of orders so you can either manually import them handle orders in another system, if needed. In most cases order import should not be deactivated.

#### Disconnect account

This will remove the username and API from the settings and disconnect the extension from Fyndiq so that no products or orders are synchronised anymore.



# **Field Mappings**



#### Description

Choose from which field Fyndiq shall get the description for products. If you add text in the field Fyndiq Product Description (on the products tab in Magento), that text will be used instead of the mapped field.

#### **EAN and ISBN**

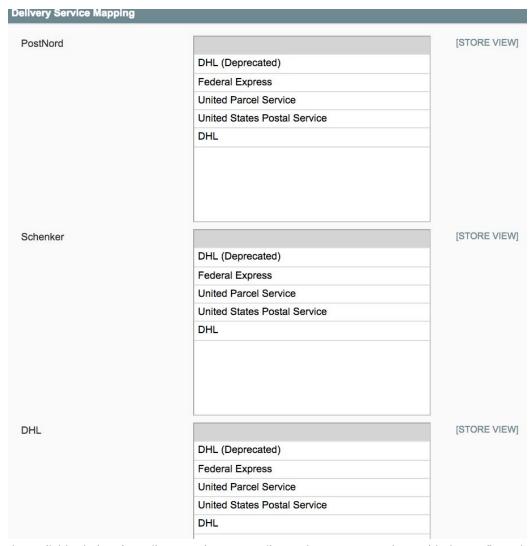
Choose from which field these values shall be received.

#### **MPN and Brand**

These two values will together create a unique product identification.



# **Delivery Service Mapping**



The available choices for Delivery Services on Fyndiq are shown, connect them with the configured Shipping Methods in your shop.

# Feed Generation and Troubleshooting

#### **Feed Generation**

These choices are for expert use only, please advise with Fyndiq before changing anything.

#### **Latest Feed Update**

This shows when the feed was last updated and can be useful with troubleshooting

#### **Installed Extensions**

Shows which extensions are installed in Magento. You might be asked to send this list to Fyndiq if you need technical support.



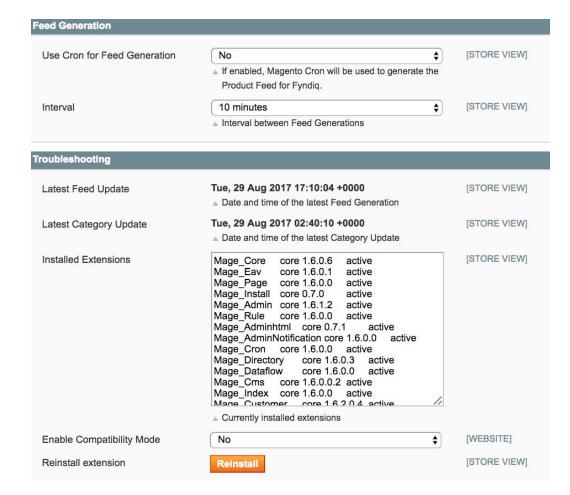
#### **Enable Compatibility Mode**

If some installed extensions override views used by the Fyndiq extension, this enables additional configuration pages to access Fyndiq specific functionality.

#### Reinstall

Reinstalls the extension and keeps the configuration.

When everything is set, click Save Config in the upper right corner.



# **Create products**

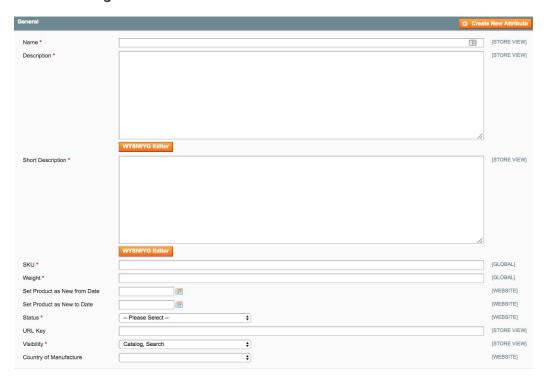
For products to be able to be uploaded to Fyndiq, the requirements below must be met. If the requirements are not met, the product will not be uploaded and no error message will be shown.

- Must be either a Configurable product or Simple product.
- Must have a unique SKU.
- Must have a valid tax class.
- Must have a valid base image of at least 200x200 pixels.
- Inventory must be set In Stock.
- Must not be disabled.
- Must be assigned to a category.
- Must have a description which is at least ten characters in length.
- Must have a name which is at least five characters in length.



To better understand the process of creating a product, below is a walkthrough of the necessary steps for creating a product. Kindly note that this section focus on the relevant fields for an export to Fyndiq. You can find more detailed information regarding products and their creation on your Magento documentation.

### **General settings**



The name filled in must contain at least 5 characters and the description at least 10 characters.

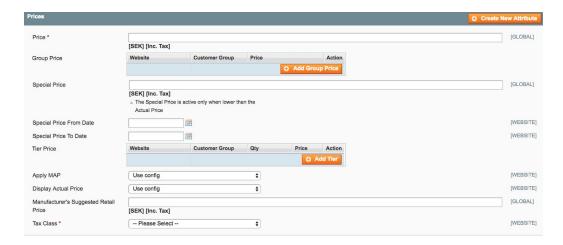
SKU is a unique identifier of your product.

For a product to be easily accessible for your customers on Fyndiq, choose Catalog, Search. This will make your product visible when customers search for keywords linked to your product and makes it visible in the Fyndiq catalog.

# **Price settings**

Navigate to the price settings on the left hand menu.



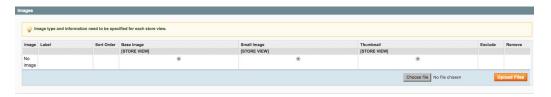


Prices can be set with decimals separated by period (.), do not use comma (,). For example 97.95.

Your products have to have a proper TAX class. All prices are set including taxes. This can be changed if you navigate to **Magento Admin panel - System - Configuration** and in the menu on the left hand navigate to **Sales - Tax**.

# Image settings

In order for a product to be uploaded to Fyndiq it requires to have at least one image assigned to the product. Navigate to Images settings in the menu on the left hand side.



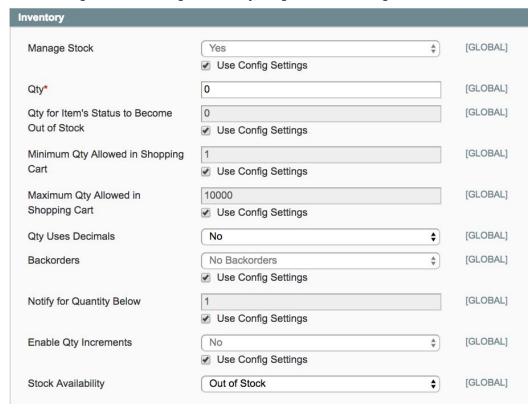
Click Browse Files... to choose image(s) from your local computer, then upload by clicking Upload Files. Note than images must be at least 200x200 pixels. When uploaded, you see them in the list.

All products must have a Base Image assigned by selecting the radio button in the **Base image** column.



### **Inventory settings**

The last setting in this walkthrough is Inventory, navigate to these settings on the left hand menu.



#### Quantity

Set quantity of your product.

#### Stock availability

For products to be exported to Fyndiq they have to be set as In Stock

# Save the product

On top of the settings you can choose either Save or Save and Continue Edit



# **Mapping categories**

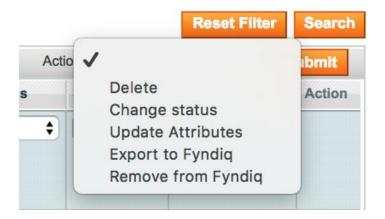
You have the possibility to map your categories to Fyndiq's categories for a better product visibility. Use the function **Fyndiq Category Mapping** under the **Catalog** section.



# **Export products to Fyndiq**

Go to Catalog - Manage products.

Select the products you want to export to Fyndiq and choose the action "**Export to Fyndiq**". You can also remove products.



In the product overview, note the column named **Fyndiq**. This shows if the product is marked to be exported:

If Yes the product will be exported on the next update.

If  ${f No}$  it will be removed (if already on Fyndiq) on the next update.



Note that exports will be processed at least once per hour, and it might take some time until you can see the products in your merchant account.

# **Merchant Pages**

You find your merchant page where you created your API Token, https://fyndiq.se/merchant/, login with the credentials you created in the beginning.

Click on **Products** to verify if your products are uploaded:

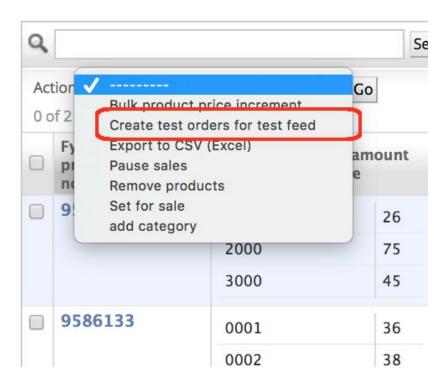




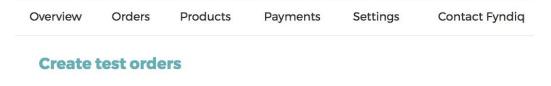
### Create test order

To create a test order and make sure everything works choose a product, select "Create test orders for test feed" in the drop down menu and click Go.

# **Fina product**



Enter an amount and select the product, then click **Create**. You will return to the product page and see a message stating your order were a success.



# Choose articles to use for test orders

Please note that no real orders are created, and the number in stock for the article won't decrease on Fyndic



#### Articles:

- small for product id #9586141
- medium for product id #9586141
- large for product id #9586141

Create

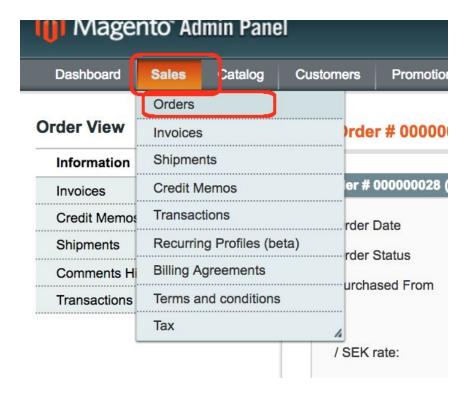


Return to your Magento Admin Panel and follow the next chapter to make sure your test order is imported.

Please note: Test orders can only be created as long as your account is in test mode.

# Import and handle orders

Log in to your Magento admin page and go to Sales - Orders.



When your account is fully active, orders should appear in Magento automatically. In case an order does not show up as expected, please click **Import Fyndiq Orders** on the right hand side, above the order listing.



Click the order to see the details.

### Activate account

When everything works as expected you have to activate your account to be able to start selling your products on Fyndiq.

Please contact our support for account activation. See Fyndiq Merchant Support on page two for contact information.